

5.1 Fees Policy – Gym For All Programme

5.1.1 Fee Basis

Tuition fees are applied on a Term basis.

5.1.2 Term Basis

Terms are organised around school terms and can consist of 9 or 10 weeks of tuition for the same term fee. A minimum of 8 weeks of tuition is guaranteed for a full term fee.

5.1.3 Guaranteed Term

8 weeks of tuition are guaranteed for a full term fee.

5.1.4 Public Holidays

Classes will not be run on Public Holidays. Sessions falling on Public Holidays, or Community Access days, will not be rescheduled.

5.1.5 Securing a Class Place

A place in a class is secured by registering online via our website. Full payment for a class fee is required at the point of registration (there are credit card or bank transfer options).

5.1.6 Payment by Automatic Payment

Arrangements can be made to pay by Automatic payment on a week by week basis prior to the start of tuition.

5.1.7 Class Resignation

Should a participant resign from a class, a full refund will be given if resignation occurs before the start of the term. No tuition fee refund will be given once the term has started except in the case of an injury which prohibits participation. A medical certificate is required.

5.1.8 Absence / Abandonment

Absence from a class without notice for two consecutive weeks, will be assumed as abandonment of a position in class and that position may be offered to a waiting list client. No refund will be given.

5.1.9 Refusal of access to class

Tri Star reserves the right to refuse access to class if fees have not been paid prior to the start of term. Membership will be suspended until payment has been made and the child will be unable to participate.

Class Ratio

In general a fee will enable access to a class with a maximum of 1 tutor to 10 participants.

5.1.11 Late Start

A lesser fee is applicable, should a participant join a session part way through the term.

5.1.12 Unexpected Closure.

In the event of an unexpected closure to our facility where classes cannot be delivered, Tri Star will apply tuition fee credits for any missed classes. Tuition fee credits will be valid until December 31 the year following the date they are applied (minimum 12 months). No refunds will be given.