

5.2 Fees Policy – Competitive Programme

5.2.1 Fee Basis

Fees are set by the Board and Management of Tri Star in accordance with clause 8.1 of the Tri Star constitution, and may be reviewed and amended at any time.

Tuition fees are normally set on an annual basis and payable in four equal instalments.

Where there are multiple siblings in the competitive programme, the child whose tuition is the highest will be invoiced at full price, and every subsequent sibling will have a 10% discount applied, where all outstanding fees of any type and affiliation fee amounts are paid by the due date.

Gymnastics New Zealand charges Tri Star affiliation fees for all competitive members on a quarterly basis. GNZ Affiliation fees for competitive programme members are in addition to tuition fee payments, and are set by GNZ:

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|---|----------------|
| • Squad 1 & 2 | \$10 / term |
| • Junior Members (WAG Step 1-6, MAG Level 4-6, T&T all age group) | \$23.50 / term |
| • Senior Members (WAG Step 7-Jnr Int, MAG Level 7-Int, T&T International) | \$35.00 / term |

Special arrangements can be made to pay tuition/affiliation fees by automatic payment on a weekly basis. (refer 'Payment by Monthly or Weekly Automatic Payment Plan' below)

5.2.2 Term Basis

Terms are organised around school terms. Competitive programme training may continue throughout school holidays. There may be 4-8 weeks break in training spread throughout the year depending on the programme an athlete is enrolled in. 40 weeks of tuition are guaranteed per year.

5.2.3 Public Holidays

Classes will not be run on Public Holidays unless otherwise advised by Tri Star management. Sessions falling on Public Holidays, or Community Access days will not be rescheduled.

5.2.4 Securing a Class Place

A place in a class can be secured by payment in full, of all fees, prior to the start of the term.

5.2.5 Timing of Statements and Payment Due Dates

Membership account statements will be distributed via email during the first week of each month. Invoices are due to be paid 20 days following the invoice date.

5.2.6 Absence / Abandonment

Absence from a class without notice for two consecutive weeks, will be assumed as abandonment of a position in class and that position may be offered to a waiting list membership applicant.

5.2.7 Refusal of Access to Class

Tri Star reserves the right to refuse access to class if fees have not been paid by the due date. Tri Star will contact the member as follows:

- Tri Star will telephone and email the member based on the details provided on the membership application twice to discuss overdue fees.
- If Tri Star is unable to contact the member, or payment of any overdue fees is not received within 2 weeks of the due date, then membership will be suspended immediately.

5.2.8 Quarterly Payment Options

Quarterly fees can be paid by: Direct Credit using Internet Banking, EFTPOS, or Credit Card

- Any payments made by Credit Card will incur an additional credit card processing/service fee, which is currently set by our bank at 3.00% of the payment amount, or as amended by the bank from time to time.
- Any payments made to Tri Star will be applied to any outstanding tuition or affiliation fees as a priority over competition fees or any other fee.

5.2.9 Payment by Monthly or Weekly Automatic Payment Plan

- Special arrangements can be made to pay tuition and affiliation fees by automatic payment (i.e. Automatic Payment plan setup at a Bank) on a monthly or weekly basis.
- Fees paid by monthly or weekly automatic payment are due as follows:
 - Monthly payment plans will be due on the 20th of each month based on 11 equal payments in the months of January through to November.

- Weekly payment plans are based on 46 equal payments starting on the 20th January and finishing in the last week of November.
- Monthly or weekly payment plans constitute a special payment arrangement between Tri Star and a member. Any failure by a member to meet their payment plan commitment constitutes a breach of the arrangement and as such the arrangement will be terminated, and clause 5.2.8 above will apply.
- Any payments made by Automatic Payment will be applied to any outstanding tuition or affiliation fees as a priority over competition fees or any other fee.

5.2.10 Class Ratio

In general a tuition fee will enable competitive athletes access to a class with a maximum 1:10 coach:athlete ratio.

5.2.11 Late Start

Any new members that join part way through a term will pay a reduced fee. There is no late start discount for existing members.

5.2.12 Injury

Should a participant be injured they are expected to attend training and undertake an appropriate conditioning programme designed for the circumstances of the injury. There is no fee reduction or refund in such cases. In the case of a severe or debilitating injury the gymnast may apply in writing to the General Manager or a 50% fee reduction for the duration of the injury period until regular conditioning can recommence.

5.2.13 Temporary Withdrawal from Class

Tri Star makes an annual contractual commitment to competitive coaches and coach salaries; therefore, it cannot offer an option to temporarily withdraw from a class. At Tri Star's discretion, a temporary absence from class may be agreed conditional upon payment in full of the ongoing instalments of the annual tuition and affiliation fees.

5.2.14 Class Resignation

Should a participant wish to resign from their class, written resignation must be received a minimum 2 weeks prior to the commencement of the start of the term, or the full tuition fee will be required (unless an athlete of equal fee can be found as a replacement).

5.2.15 Competition Fees

Competition entry fees are not included in tuition fees and are charged in addition to tuition and affiliation fees.

5.2.17 Unexpected Closure.

In the event of an unexpected closure to our facility where classes cannot be delivered, Tri Star will apply fee credits for any missed classes. Fee credits will be valid until December 31 the year following the date they are applied (minimum 12 months). No tuition refunds will be given.